



IMPACT
THE BUSINESS OF TALENT™



Conference Agenda

	Tuesday, April 14	Wednesday, April 15	Thursday, April 16
		Enterprise Learning	Talent Management
			Technology
		Special Pre-Conference Sessions	
1:30-4:15 PM		<p>Learning Executive Roundtable (by invitation only) 1:30-2:45 PM</p> <p>The Lean Learning Organization (open to all) 1:30-4:15 PM</p> <p>Talent Management in a Recession (open to all) 1:30-4:15 PM</p> <p>Talent Management Executive Roundtable (by invitation only) 3:00-4:15 PM</p>	
		Welcome Reception	
6:00-7:30 PM		Reception & Networking	





April 14-16, 2009
Renaissance Vinoy
Resort & Golf Club
St. Petersburg, Florida

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	Tuesday, April 14	Wednesday, April 15	Thursday, April 16
	Enterprise Learning	Talent Management	Technology
	Breakfast		
7:30-8:00 AM	Special News Event: The Pivot Point for LMSs		
	Keynote		
8:15-9:15 AM	Lessons from Enduring Organizations: Talent Strategies for Transformative Change Learning Leaders Awards Presentation EL1/TM1/TK1		
	Break		
9:15-9:30 AM	Short Break		
9:30-10:30 AM	Research Modern Enterprise Learning: What Matters Most for Learning Organizations Today EL2	Practitioner Panel How to Build Successful Leadership Development Programs TM2	Practitioner Panel Global Implementation of Performance Management, Learning, and Succession Management TK2
	Break		
10:30-10:45 AM	Short Break		
10:45-11:45 AM	Case Study Driving Innovation through Learning & Talent Strategies EL3	Research The Business Case for Integrated Talent Management: The Real-World ROI TM3	Vendor Panel The Future of Learning and Talent Management Platforms TK3
	Demo Center		
11:45-12:15 PM	Demo Center & Networking		
	Lunch		
12:15-1:15 PM	Lunch & Networking		
1:15-2:15 PM	Practitioner Panel The Best of the Best in Enterprise Learning EL4	Vendor Panel Competencies and Assessments: A Marriage Made in Heaven TM4	Case Study Developing and Implementing a Talent Management Technology Strategy TK9
	Break		
2:15-2:30 PM	Short Break		
2:30-3:30 PM	Research Get Some E&E: Build Efficiency and Effectiveness into Your Learning Function EL5	Research Making Sense of the Leadership Development Marketplace TM5	Vendor Panel The Future of Learning and Talent Management Platforms TK5
	Demo Center		
3:30-4:15 PM	Demo Center & Networking		
4:15-5:15 PM	Case Study Creating a State of Organizational Readiness EL6	Practitioner Panel Getting Traction with Succession Management TM6	Case Study Dare2Share: BT's Experience with Learning 2.0 TK6
	Reception		
6:00-7:30 PM	Reception & Networking		



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	Breakfast		
7:00-8:00 AM	Early-bird Session: Tuition Assistance: A Black Hole in HR Spending Workforce Planning in Today's Economy		
	Keynote		
8:15-9:15 AM	Talent Management as a Business Strategy: Perspectives from the Top EL7/TM7/TK7		
	Break		
9:15-9:30 AM	Short Break		
	Research	Case Study	Vendor Panel
9:30-10:30 AM	The State of the LMS and Learning Platform Market EL8	From Performance Management to Performance Excellence TM8	Pay for Performance TK8
	Break		
10:30-10:45 AM	Short Break		
	Vendor Panel	Practitioner Panel	Research
10:45-11:45 AM	Transforming Learning through Outsourcing: Now is the Time EL9	Talent Management in Global Organizations: Guidance from the Trenches TM9	Leveraging Technology for Learning – Real Life Examples TK4
	Demo Center		
11:45-12:30 PM	Demo Center & Networking		
	Lunch		
12:30-1:30 PM	Lunch & Networking		
	Case Study	Practitioner Panel	Vendor Panel
1:30-2:30 PM	Collaborative Learning at the Federal Reserve Bank EL10	The Talent Management Journey: The HR Leaders' Stories TM10	Innovation Showcase TK10
	Break		
2:30-2:45 PM	Short Break		
	Practitioner Panel	Research	Research
2:45-3:45 PM	Best Practices in Sales Training EL11	Talent Acquisition: The Game Has Changed; Have You? TM11	Talent Management Systems: The Customer Experience TK11
	Break		
3:45-4:00 PM	Short Break		
	Closing Keynote		
4:00-5:00 PM	Servicetopia: Creating the Ultimate Customer Service Culture		